

# Beyond Basic O&M: Optimizing BESS Availability & Performance with Analytics

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### We have been leading Battery Analytics since 2014



We started battery storage research in 2014.



Built a 200 KWh LFP BESS.



Inspired to start TWAICE to address BESS challenges & support generation of renewable energy.



# TWAICE BESS Pros Industry Survey 2025.



# 58% of BESS operators see system performance & availability as key challenge.

TWAICE BESS PROS INDUSTRY SURVEY 2025



# 46% overall reported technical issues at least once a month.

TWAICE BESS PROS INDUSTRY SURVEY 2025



# Only 55% are satisfied with their BESS software stack.

TWAICE BESS PROS INDUSTRY SURVEY 2025



#### Participating companies in BESS Pro Industry Survey





### Highlighted the Top Challenges for BESS operations



lent (n = 83)

### Highlighted the Top Challenges for BESS o TWAICE Solutions







### Performance vs. Availability

Performance optimization addresses the usable energy and revenue generation. Availability is primarily used in the context of warranties and contractual guarantees.

#### Real-World Customer Example

- 1. Nominal capacity: 400 MWh
- 2. LFP based chemistry
- 3. Location: USA
- 4. 150 Containers
- 5. 1200 Racks
- 6. 396720 Cells



# Capacity test revealed 75% remaining energy and therefore, augmentation planned.

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TWAICE		•	Energy Analytics Simulation Solution	ns Professional Services	Knowledge Center Ø Account Settings
Overview	Portfolio Overview	ĸ			
11 Performance	Fortiolio Overview				
▲ Safety	Storage	Daily Loss 💿	Performance Status	Safety Index ①	State of Health Spread
✦ Health	Elm	-38.95 MWh	•	•	•
🛱 Warranty	Austin, TX, US 470 MWh 100 MW	-\$7,673	33 % of nodes with imbalance issues	Action Recommended	74.7 %
A Data Explorer					
G Monitoring	Mustarg	-56.44 MWh -\$11,119	16 % of nodes with	Stable	72.6 %
Reports	300 MWh 75 MW		imbatance issues		
	Oak	-0.72 MWh		•	
	London, UK 24 MWb 24 MW	-\$142	Normal	Stable	Normal

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# Major and multiplying imbalances caused energy loss, not degradation.

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#### Recoverable and usable energy - simplified





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**Module Serial Connection** 

# Triggered several module changes and software update for string control.

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# Augmentation not needed resulted in \$8mn CAPEX savings.

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#### Global Footprint in Europe, Americas and Australia.

- Offices in Munich (HQ), Chicago (US), and Berlin (GER)
- Onsite battery research center
- **30+** Patents

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- **\$90m** Funding for development
- **>7GWh** BESS capacity analyzed
- TWAICE © | CONFIDENTIAL & PROPRIETARY

#### Selected Customers:



### STILL WAITING ....

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WE ARE GOING BEYOND.

 Performance & Availability for e.g. Inverter, HVAC
Empowering Smarter Trading
Cell selection & validation

WE ARE GOING BEYOND.

#### Visit our booth #16 (first floor at exhibition area)

# De-Risk BESS Projects & Maximize Revenue





